

SOUTH WINDSOR PUBLIC SCHOOLS

TECHNOLOGY HELPFUL TIPS

Home Internet Slow?



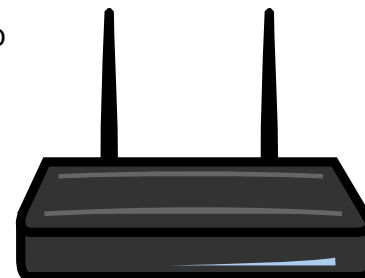
What's your Wi-Fi signal strength?

In general, the closer you are to your router, the better the signal.



Is your firmware up-to-date on your router?

Check online with your router manufacturer to see if you have the latest updates.



Do you have extra tabs/apps open?

You may have apps open on your device that are operating in the background and slowing your system down.

What's your connection speed?

Check your connection speed online. Contact your ISP (Internet Service Provider) if slow.

How many people are sharing your Internet connection?

The fewer, the better.

Chromebook Tips:



- Power off and restart your Chromebook regularly.
- Make sure that it is charged fully each day.
- Keep open tabs to a minimum when using Google Meet.

Helpful Links



southwindsorschools.org/edtech

- Accessing Accounts
- Google Meet
- Seesaw
- G Suite



southwindsorschools.org/studenthelp

Submit a ticket if you are having issues with school software or school issued devices.



southwindsorschools.org/deviceinsurance

Chromebook and iPad Insurance
(Highly recommended)